

Practice and Training Profile – Hightown Surgery, Banbury

Partners

Dr Richard Lehman
Dr Harold Hin
Dr Louise Cornwall
Dr Sandar Hlaing

Associate doctors

Dr Catriona Stephens
Dr Rachel Urquhart
Dr Sarah Lourenco
Dr Nicholas Hodgkins

Hightown Surgery is a thriving practice in purpose-built premises opposite the Horton Hospital. We have a list size of approximately 11000, serving Banbury and surrounding villages. We have a good demographic mix of patients and a larger than average number of children and young families.

Primary Health Care Team

Doctors: 4 partners and 4 salaried GPs, equivalent to 5½ full timers altogether.

Nursing team: 2 practice nurses, health care assistant, phlebotomist.

Admin. team: Practice manager, I.T. manager, reception team, full admin. support team

Attached Staff: 3 community nurses, 2 health visitors and health visiting assistant, Macmillan nurse, Counsellor, Drugs and Alcohol Counsellor, community midwife.

We have a happy and committed team who are enthusiastic about training and appreciate having learners in the practice.

Computerisation

Fully computerised with “Vision” (windows-based) system – Paper light.

Training and Education

Hightown has been a training practice since 1992. Current trainer is Louise Cornwall, having completed the Certificate in Medical Education in 2005, supported by the whole team. All doctors take part in tutorials and informal teaching and we are fortunate in having 2 salaried assistants who recently trained on the Banbury scheme (with us) and who can therefore be especially helpful to new learners in the practice.

Sandar Hlaing will be starting the certificate in January 2010 and hopefully will be a fully accredited trainer later that year. We look forward to being able to have more than one learner in practice concurrently.

Our Practice Manager and IT Manager also contribute to tutorials and all practice and attached staff are involved in teaching in one way or another.

Learners to date have included medical students, PRHOs (now F1/F2), Registrars (now ST3s), ST2s, nurses, midwifery and health visitor students, student counsellor and most recently a pharmacist. We have Oxford medical students in October each year.

In-house Education

Weekly **Team** meeting (Monday lunchtime): Whole PHCT alternate weeks, monthly doctors only meeting to discuss referrals, monthly clinical meeting (GPs/PNs) including visiting speakers (eg local consultants), specific topics/audits/service reviews and presentations.

Weekly **GP** meeting (Wednesday lunchtime): Nurses also welcome. Problem and interesting case discussion, topical reviews and information sharing.

Doctors also meet for a sandwich every day, which provides opportunity for discussing patients or subjects informally (and for social chat too!).

Additional Interests

Research: Richard Lehman, Harold Hin

Medical student teaching (in Oxford): Richard Lehman

Family planning clinics: Sarah Lourenco, Rachel Urquart

OOH: Richard Lehman, Louise Cornwall, (easy for ST3s to get their sessions done). Excellent opportunity to learn telephone triage in particular.

Banbury area

A fast growing market town in a sea of countryside and villages. Good transport links and motorway access. Within easy reach of Oxford, Stratford, Warwick, Birmingham (and London by train).

Excellent DGH (with approachable consultants!) and Postgraduate Centre just across the road. Monthly joint GP/consultant educational meetings. More specialist services provided in Oxford, about 40 minutes drive away.

Good sports centre (and a new one later this year) in the town and health club (posher gym) one mile out. Arts centre, cinema, museum, bowling, large shopping centre, lots of good country pubs and golf courses. Excellent local schools (state and independent).

Hightown Surgery
Hightown Gardens
Banbury
OX16 9DB

www.hightownsurgery.co.uk

Tel: 01295 270722

Fax: 01295 263000

Email: jeanie.glasspool@nhs.net (Practice Manager)

louise.cornwall@nhs.net (Trainer)

Updated 7/7/09